

THE UNIVERSITY of NORTH CAROLINA at CHAPEL HILL BOARD OF TRUSTEES <u>EXTERNAL RELATIONS COMMITTEE</u> JANUARY 27, 2016, 2:30PM MAGNOLIA ROOM C, RIZZO CONFERENCE CENTER

OPEN SESSION

FOR INFORMATION ONLY

(No formal action is requested at this time)

- 1. <u>General Alumni Association</u> Doug Dibbert, President Tom Lambeth, Chair of the GAA Tar Heel Network
- 2. <u>Bond Campaign Update</u> Jennifer Willis, Assistant Dean for Development, UNC School of Government, & Interim Director of Public Affairs
- 3. <u>Communications Update</u> Joel Curran, Vice Chancellor for Communications and Public Affairs
- 4. Development Update David Routh, Vice Chancellor for University Development

(Attachment A)

*Some of the business to be conducted is authorized by the N.C. Open Meetings Law to be conducted in closed session.

Important Dates for the Committee:

Spring Commencement - Sunday, May 8

COMMITTEE MEMBERS

Kelly Matthews Hopkins, Chair Allie Ray McCullen, Vice Chair Charles (Chuck) G. Duckett William (Bill) Keyes IV William (Ed) McMahan Houston L. Summers Administrative Liaisons: David Routh, Vice Chancellor for University Development Joel Curran, Vice Chancellor for Communications and Public Affairs Page 1/65



Overview of The University of North Carolina General Alumni Association

Presented to the External Relations Committee of

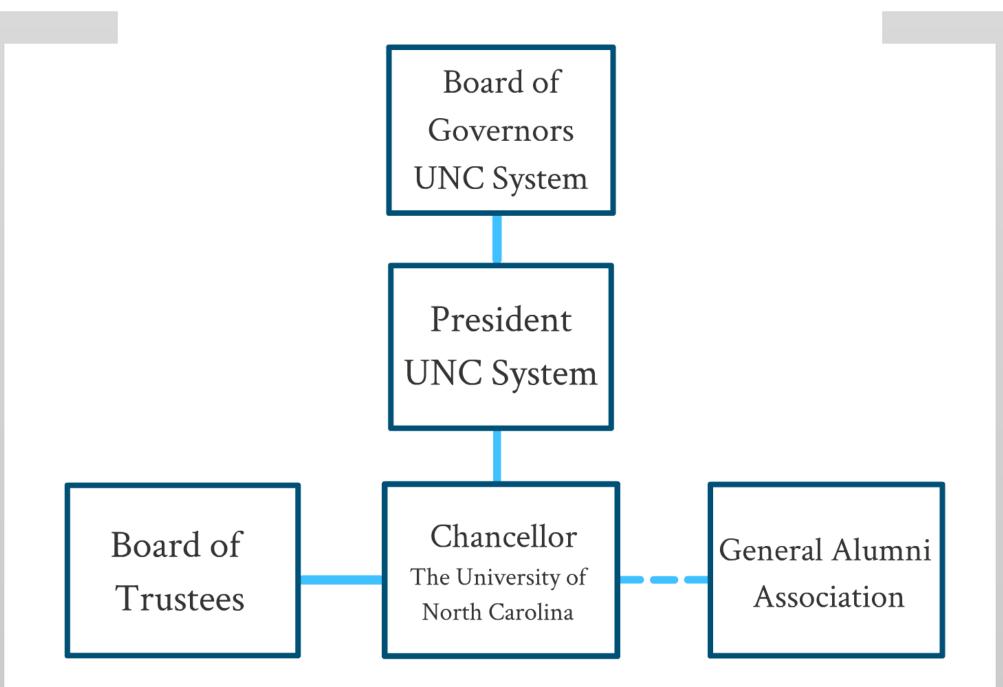
The University of North Carolina Board of Trustees January 27, 2016

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Organization

- Nonprofit: Unincorporated association
- Tax-exempt: (501)(c)(3)
- Self-governed

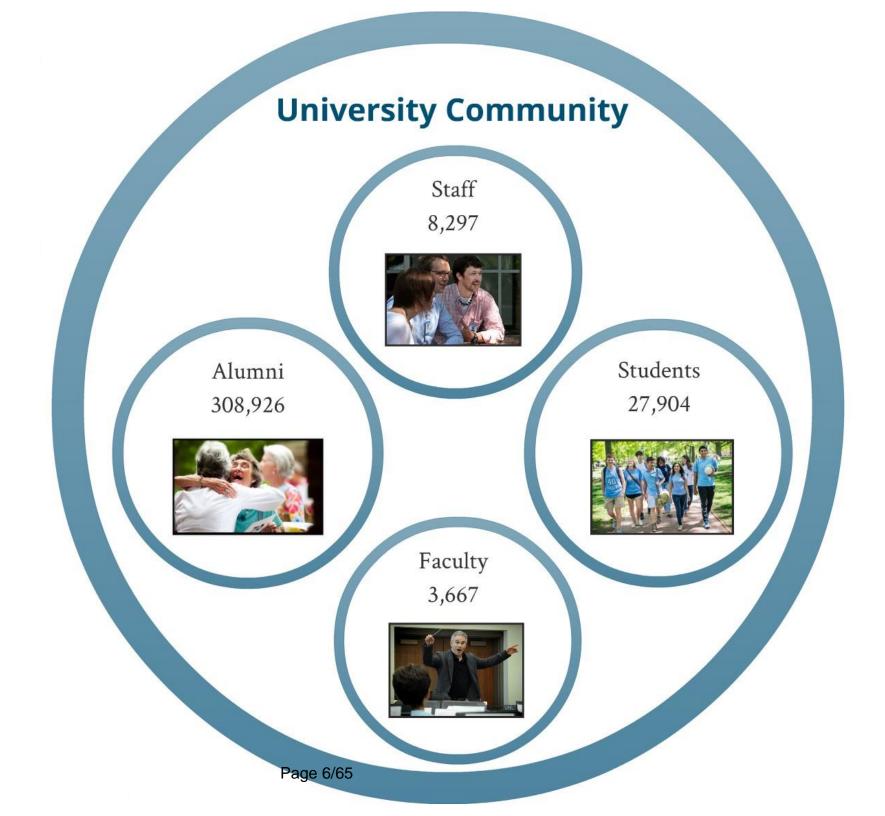
- The Carolina Club
 - Tax-exempt: (501)(c)(7) nonprofit corporation



Self-Governed Alumni Associations

Air Force Academy California (Berkeley) Georgia Tech Illinois Iowa State Kansas Kansas State Louisiana State Maine Michigan Military Academy Naval Academy North Carolina Oklahoma State Purdue Texas Texas A&M Texas Tech Virginia

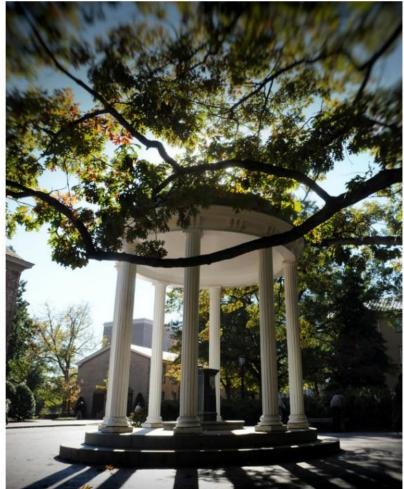
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General Alumni Association

Involve and inform Carolina alumni

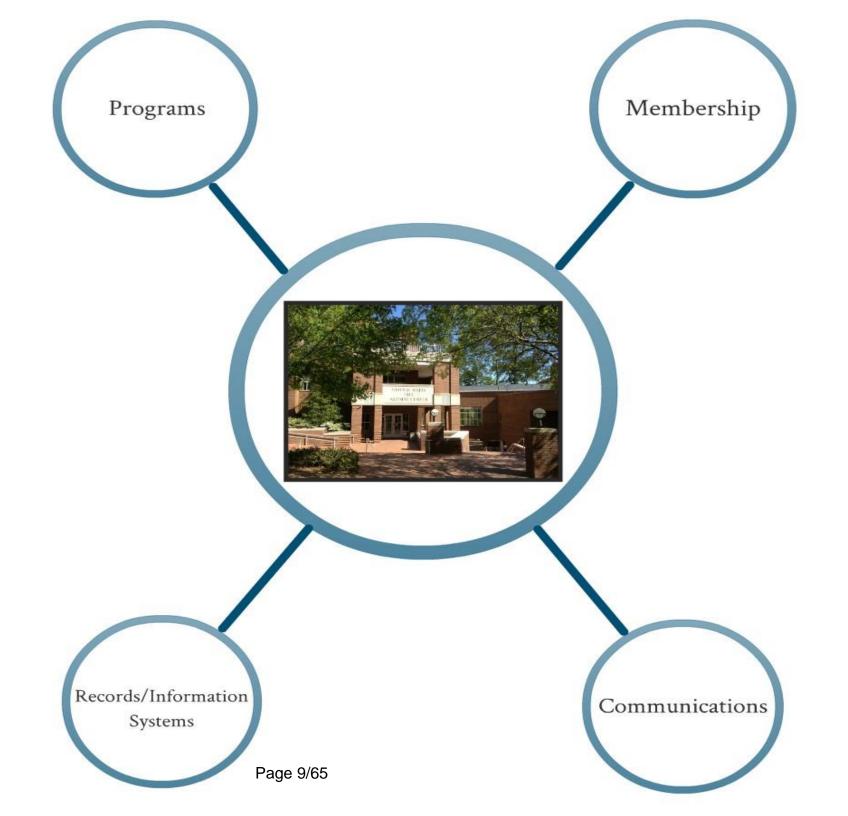
- Through programs, promote spirit of fellowship and loyalty among alumni and community
- Provide a continuous flow of information on the progress and needs of the University
- Dedicated to the continuing service of the University
- Encourage united alumni support for Carolina's advancement



Our History

- 1843: John Motley Morehead and friends establish the GAA
- 1912: First Alumni Review published
- 1922: Daniel L. Grant '21 named first alumni secretary
- 1943: Association celebrates centennial
- 1952: GAA creates Alumni Annual Giving
- 1986: \$3.5 million challenge gift from George Watts Hill '22 to fund Alumni Center
- 1989: Groundbreaking for the George Watts Hill Alumni Center
- 1993: GAA celebrates sesquicentennial and moves to GWHAC
- 2009: Debt on the Alumni Center paid in full
- 2012: Centennial issue of *Carolina Alumni Review* published

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Programs Overview



1,000-plus functions annually with ~40,000 in attendance

17 distinct program areas

Admissions Related

- Alumni Admissions Forum
- Admissions letters sent to every alumni parent whose child applies
- Carolina Clubs Send-Off Receptions



Student Engagement



- 2,800 Student Alumni Association members
- GAA sponsors several student groups: Clef Hangers, Homecoming Committee, Loreleis, Order of the Bell Tower, Senior Class
- Carolina Legacy Pinning, Official UNC Class Ring Program, Hinton James Day Celebration, Move-In Weekend, Senior Week

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Young Alumni



- Programs targeted to alumni who graduated no more than 10 years ago
- The Quad e-newsletter

Carolina Clubs

- 250+ volunteers who lead 800 events annually
- Clubs reach 66% of alumni
- Social and service: Tar Heel Service Day



Homecoming and Affinity Reunions



- For Tar Heels of all ages: 2,700 attendees in 2015
- Milestone Mixer, Bell Tower Tailgate and Postgame Party
- Affinity reunions encouraged during Homecoming weekend and throughout the year

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Black Alumni Reunion and Light on the Hill Society





- Oldest and largest affinity reunion with ~1,300 attending annually
- Light on the Hill Society Scholarship annually provides \$18,000+ in merit-based scholarships

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Outreach



- Strategic events bring Carolina to alumni where they live
- Notable speakers and venues
- Postseason and special athletic events

Alumni Career Services

- Reaches 1,000 globally through one-on-one and group coaching
- Comprehensive services for those preparing to start, change or advance careers



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Family Favorites



- Bell Tower Climb each home football Saturday
- Camp Blue Heaven family weekend
- Family Days at the zoo, aquarium and whitewater center

Clubs Engagement

- Clubs sponsor ~150 enrichment events each year
- 20 Clubs raised more than \$76K in scholarship funds in 2014/15 benefiting 51 students



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Alumni Education and Travel



- ~40 educational Tar Heel Travel departures each year
- Many feature UNC faculty or University representatives
- 40% repeat travelers
- Closer-to-home programs available through Carolina College for Lifelong Learning

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Spring Reunion Weekend



- Averages ~1,000 attendees (45th reunion class and older)
- 95% of attendees would recommend their friends to attend
- Old Students Club Luncheon serves 700+ with alumni from 1930s still attending
- 50th Reunion Class inducted into Old Students Club and lead undergraduates into Kenan Stadium

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Nov. 2015

Total Membership	66,005
Annual Members	26,762
Life Members	39,243
Annual to Life Ratio	41%:59%
Membership % - all degrees	23.1%
Membership % - UG degrees	28.5%
Retention Rate	79.5%

Why Alumni Join the GAA

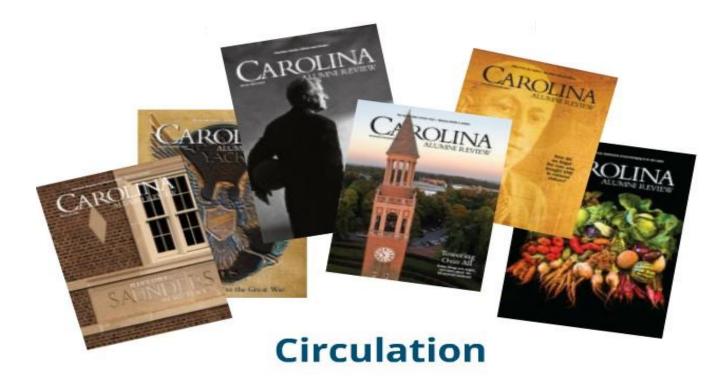
- Loyalty
- Service to the University
- Benefits



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Communications

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- 66,005 GAA members (as of Nov. 2015)
- ~3,700 UNC faculty and senior staff
- ~2,800 student members (three print issues a year, six digital issues a year)

Web Stats for Oct. 2015



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Sessions: 58,859 **Users:** 44,209 **Page Views:** 154,631

Most Read

- Join or Renew
- Alumni Directory
- Online Review Archive
- Member Discount Codes
- Carolina Homecoming
- Find Your Trip



UNC Launches Fund Drive to Honor Dean Smith

The program is designed to make college a reality for undergraduates from lower-income families and to let professionals in education and social work pursue advanced degrees.

Dews from Carolina Alumni Review

ALL NEWS

Teams Will Wear Same Carolina Blue

In partnership with Nike, the athletics department has refreshed its marks and colors and has introduced a new interlocking N.C. primary logo.

Help Select the Next UNC System President

The UNC System Board of Governors is seeking public input as it searches for a successor to UNC System President Thomas Ross '75 (JD). A survey and information about public sessions planned across N.C. can be found at

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Received Oct. 2015

Members: 42,249 Other alumni: 104,816

Social Media

Facebook: Launched July 2008

52,498 likes (Nov. 2015) 47,445 likes (June 2014)

LinkedIn: Launched July 2008 10,567 members (Nov. 2015) 8,819 members (June 2014)

Instagram: Launched July 2012

6,584 followers (Nov. 2015) 2,051 followers (June 2014)



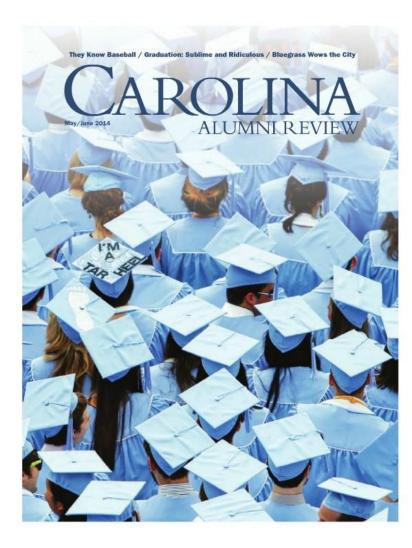
Twitter: Launched April 2009

10,331 followers (Nov. 2015) 8,447 followers (June 2014)

Pinterest: Launched April 2012 2,028 followers (Nov. 2015) 1,314 followers (June 2014)

Registered Online Community

90,300 (Nov. 2015) 85,371 (June 2014)

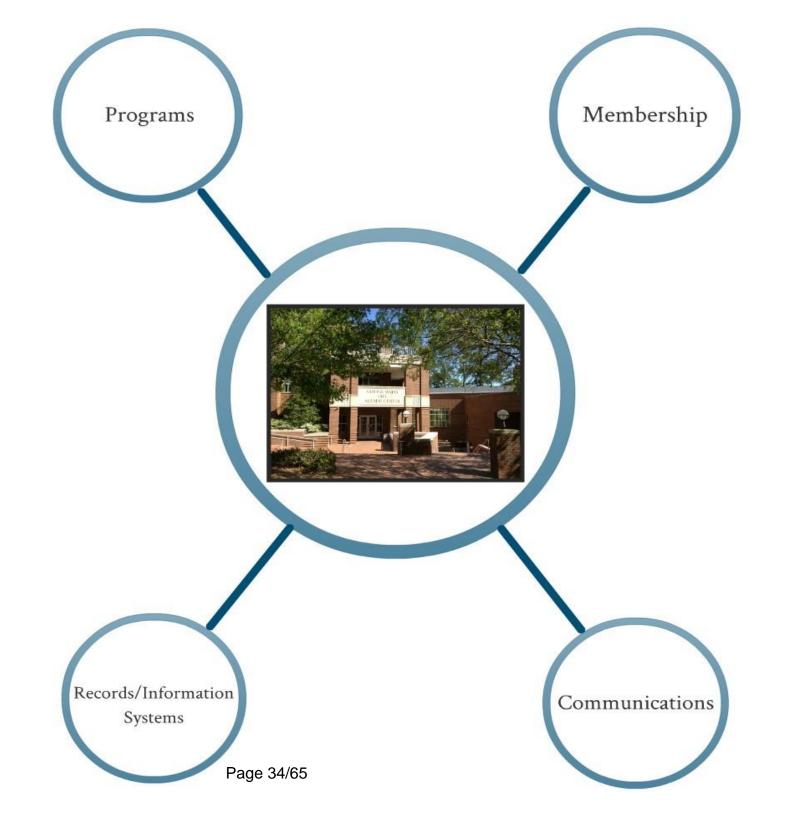


"... to further life-long relationships between alumni and the University."

"... to represent in a balanced way our University's combined mission of teaching, research and public service."

"... to interpret for our readers how these elements work together to make our University what it is."

> - from Alumni Communications Statement of Purpose



Records/Information Systems

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Alumni Records

Manage alumni records activity

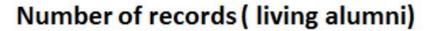
- Address, career and name changes
- Marriages, deaths, births, adoptions
- Alumni news from newspaper clipping services, Web and other sources
- Alumni who are "lost" due to bad addresses

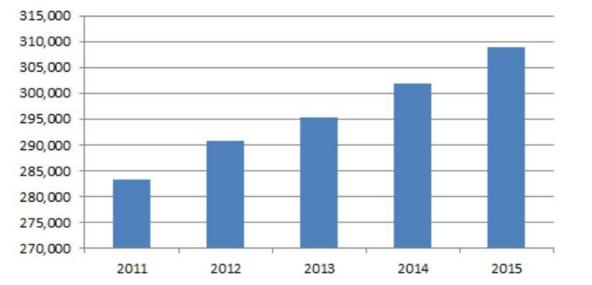
Campus hub for alumni records

- DAVIE: Centrally managed system with University Development
- Professional schools support

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Alumni Records





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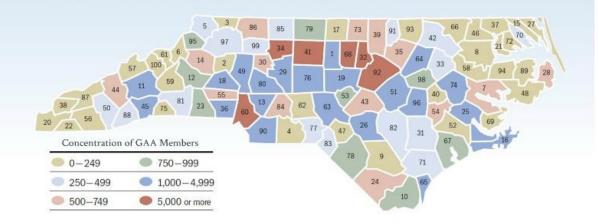
UNC Alumni by the Numbers

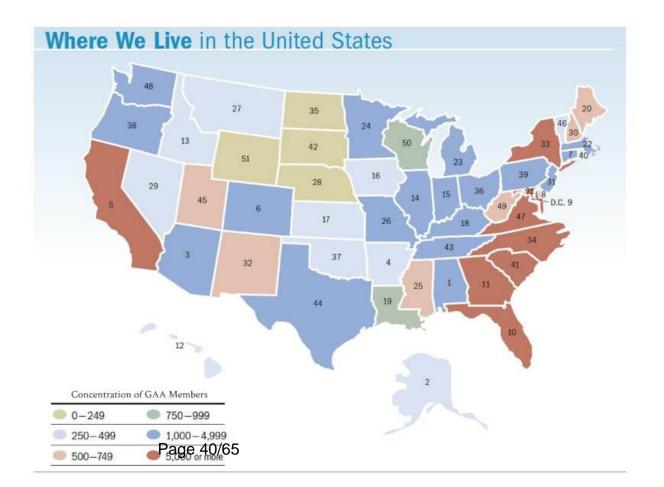
- Alumni (deceased and living): 376,378
- Total living alumni: 308,926
- Address known alumni: 296,365
- Alumni with an email address: 201,368
- Deceased alumni: 67,452
- "Lost" alumni: 10,412
- Non-alumni GAA members: 3,755
- Inactive alumni: 2,149

Alumni Profile

- 54% of all living, undergraduate alumni have graduated since 1988
- 54% of total living alumni reside in NC
- Female: 52%; Male: 48%
- Top 5 states: NC (167,283); VA (14,793);
 GA (11,765); FL (10,962); CA (10,753)
- Top 5 NC counties: Wake (31,659);
 Mecklenburg (19,114); Orange (16,160);
 Durham (14,406); Guilford (10,512)

Where We Live in North Carolina

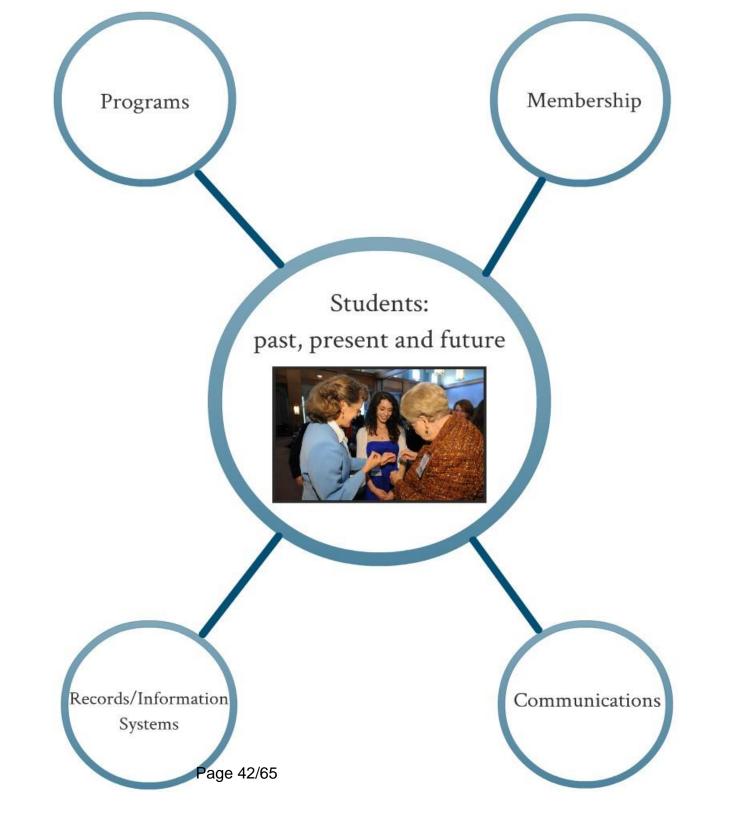




Alumni Record Maintenance

On average, over the course of a year,

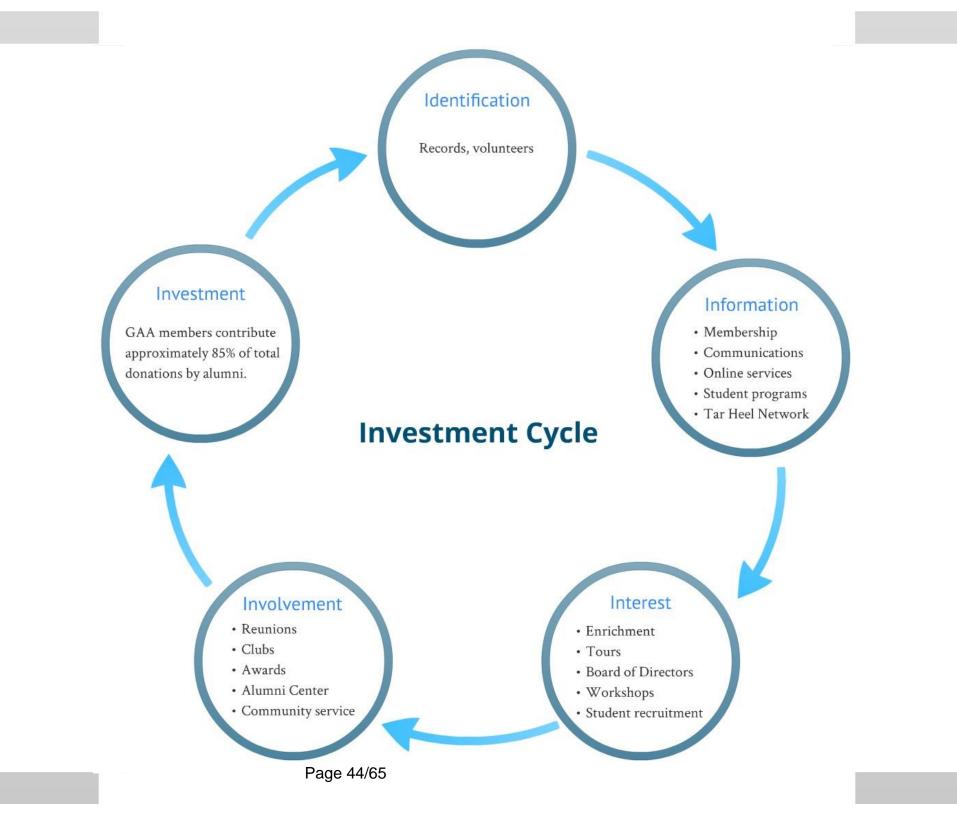
- Home address changes: 57K
- Name changes: 5.5K
- Business address changes: 4.5K
- "Active" to "deceased" changes: 1.3K
- "Lost" alumni found: 700



Legislative Advocacy

- Tar Heel Network
- Legislative Reception
- Board of Directors

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Donation Analysis

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Nonmembers

Total donations	\$ 29,125,361
# of donors	23,204
Avg donation	\$ 1,255.19

Registered for Online Community

Total donations	\$ 23,627,4	194
# of donors	20,5	577
Avg donation	\$ 1,148	.25

Alumni

Total donations	\$	70,171,007
# of donors	0.000	48,347
Avg donation	\$	1,451.40

Out of the Blue subscriber

Total donations	\$	68,458,740
# of donors	- 25	31,763
Avg donation	\$	2,155.30

All GAA Members (see note below)

Total donations	\$ 48,089,623
# of donors	31,081
Avg donation	\$ 1,547.24

GAA Life Members (see note below)

Total donations	\$ 38,811,092
# of donors	18,948
Avg donation	\$ 2,048.29

Past and Present Reunion Participants

Total donations	\$ 7,995,527
# of donors	2,313
Avg donation	\$ 3,456.78

Tour Participants

Total donations	\$ 8,341,581
# of donors	 1,966
Avg donation	\$ 4,242.92

GAA Board Members (current and former)

Total donations	\$ 4,438,444
# of donors	491
Avg donation	\$ 9,039.60

NOTE: Just as all UNC donors are not UNC alumni, not all GAA members are UNC alumni.

Campus Partnerships

Centers and Institutes

American Indian Center Carolina Asia Center Center for Public Service Center for the Study of the American South

Chancellor's Office

Chancellor's Cabinet Commencement Committee University Day Committee

College of Arts & Sciences

Academic Advising Program Arts & Sciences Foundation European Study Center in Winston House (London) Global Education Center (UNC Global) James M. Johnston Center for Undergraduate Excellence PlayMakers Repertory Company Program in the Humanities and Human Values The Learning Center UNC Band

Division of Student Affairs

Campus Y Carolina Union: Carolina Leadership Development, FallFest Committee, Chancellor's Awards Committee Housing and Residential Education Granville Towers Office of Fraternity & Sorority Life and Community Involvement Office of New Student and Carolina Parent Programs: Convocation Committee, Carolina Summer Reading Program University Career Services

Offices and Services

Athletics Academic Technology and Networks Carolina Dining Services Communications and Public Affairs Diversity and Multicultural Affairs: Carolina Latina/o Collaborative Educational Foundation, Inc. (The Rams Club) Faculty Governance: Faculty Committee on Awards and Honorary Degrees Morehead Planetarium and Science Center Public Safety Scholarships and Student Aid Student Accounts and University Receivables Undergraduate Admissions University Development: Department of Annual Giving, Office of University Events University of North Carolina Libraries - North Carolina Collection University Registrar

Schools

Constituent Alumni Associations Denistry Education Eshelman School of Pharmacy Gillings School of Global Public Health Government Graduate School Information and Library Science Journalism and Mass Communication Kenan-Flagler Business School Law

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Schools (continued) Medicine Nursing Social Work

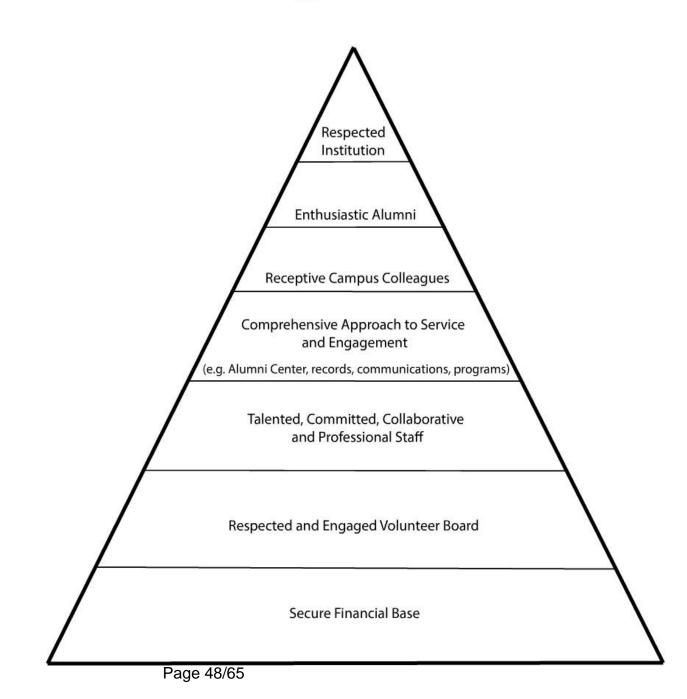
Student Organizations

Black Student Movement: Harmonyx, Ebony Readers/Onyx Theater, UNC Gospel Choir Carolina For The Kids Foundation Carolina Union Activities Board (CUAB) Heelraisers Student Giving Council Order of the Golden Fleece Student Television TEDxUNC Yackety Yack

University Miscellaneous

Ackland Art Museum Air Force ROTC Army ROTC Carolina Performing Arts Morehead Planetarium and Science Center North Carolina Botanical Garden Naval ROTC Tar Heel Sports Properties UNC Faculty-Staff Recreation Association (The FARM) UNC Retired Faculty Association UNC Student Stores: *Bulls Head Bookshop* University of North Carolina Press

Reaching the Summit



THE UNIVERSITY of NORTH CAROLINA at CHAPEL HILL

Connect NC Bonds Update UNC BOT External Relations Committee

January 27, 2016

Election Calendar - Reminder

- Absentee Voting by Mail begins January 25, 2016
- Voter Registration Deadline for Primary February 19, 2016

March 3, 2016

- One-Stop Voting Early Voting Begins
- One-Stop Early Voting Ends
 March 12, 2016
- UNC-Chapel Hill Spring Break
 March 14-18, 2016
- **STATEWIDE PRIMARY ELECTION** March 15, 2016



Activity to Date:

Connect NC Official Campaign Kickoff

Remarks to Internal Constituencies

- UNC Board of Trustees
- UNC Health Care Board of Trustees
- UNC Board of Visitors
- Dean's Council
- Communications Council

Remarks to Volunteer Groups/Civic Organizations

- Winston Salem Downtown Rotary Club
- Chapel Hill Carrboro Chamber of Commerce
- Editorial Board Meeting at Asheville Citizen Times with WCU and UNCA



THE UNIVERSITY of North Carolina at Chapel Hill

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Activity to Date:

Other Promotional Activities

- Video presentations at men's basketball games
- School of Medicine "Whiteboard" video

General Alumni Association

- Carolina Alumni Review
- Out Of the Blue
- Tar Heel Network



Upcoming Activities:

Remarks to Internal Constituencies

- UNC Faculty Council
- UNC Employee Forum
- UNC Parent's Council

Remarks to Volunteer Groups/Civic Organizations

- Chapel Hill Rotary
- Greensboro Kiwanis
- Charlotte Rotary
- High Point Regional Hospital
- Wilmington Rotary (planned)
- Additional Editorial Boards (planned)

Student Government Activities



Informational Materials

<u>http://carolinabond.unc.edu/</u>

https://youtu.be/kurZJ_OCXuc

<u>https://www.youtube.com/watch?v=Y2jUCQmAqVk</u> <u>&feature=youtu.be</u>



THE UNIVERSITY of NORTH CAROLINA at CHAPEL HILL

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COMPASS DASHBOARD



THE UNIVERSITY of NORTH CAROLINA at CHAPEL HILL

COMPASS DASHBOARD *Nov. - Dec. 2015*

	CONTENT	SOCIAL MEDIA
	24 videos	12,566 new followers
	58,680 spotlight views	3.97% increase
٩Ú	EVENTS	2nd largest social media following in the ACC
	Winter Commencement	MEDIA RELATIONS ———
	Town Hall	92 releases and pitches
		72 interview requests
	GOVERNMENT RELATIONS	53 stories placed
	Connect NC Bond	CRISIS RESPONSE
		Reported gunman
	CAROLINA	

COMPASS

2015 RECAP

CONTENT	MEDIA RELATIONS ———
Year Over Year	225 + releases and pitches
+384% videos	135 + interview requests
+17.3% spotlight views	385 + responses to queries
_	
SOCIAL MEDIA	EVENTS
SOCIAL MEDIA	EVENTS DEAN SMITH
Year Over Year	DEAN SMITH GSK

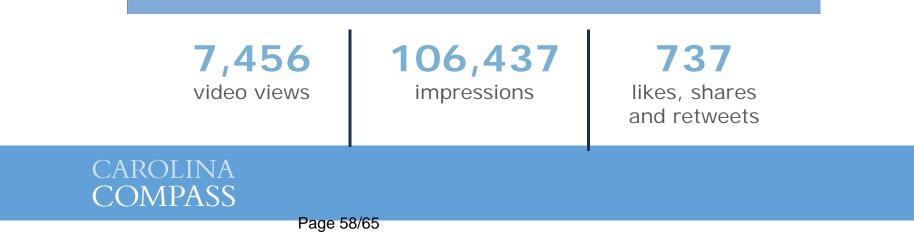
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CAROLINA COMPASS

MAN BEHIND THE NOBEL



THE UNIVERSITY of NORTH CAROLINA at CHAPEL HILL



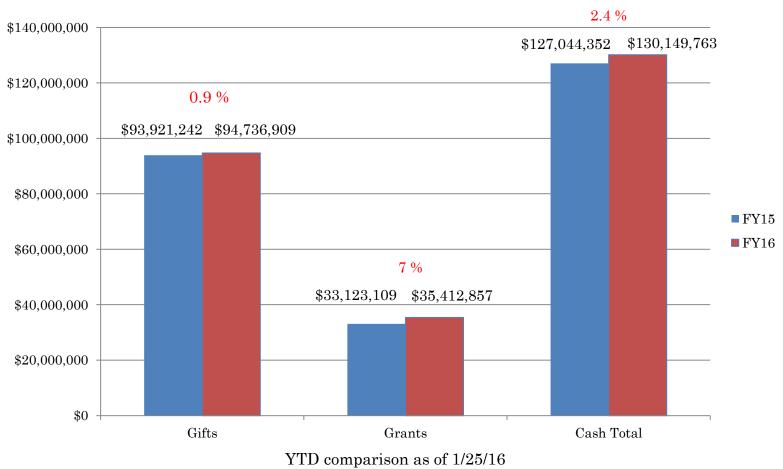
THE UNIVERSITY of NORTH CAROLINA at CHAPEL HILL

Development Update

January 27, 2016 Meeting of the UNC-CH Board of Trustees

David S. Routh Page 59%5e Chancellor for Development

Cash Totals



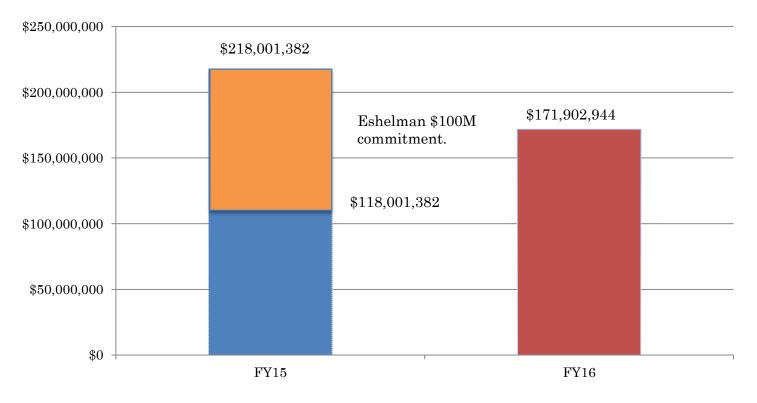
Does not include December grant totals.



THE UNIVERSITY of NORTH CAROLINA at CHAPEL HILL

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New Cash and Commitments Totals



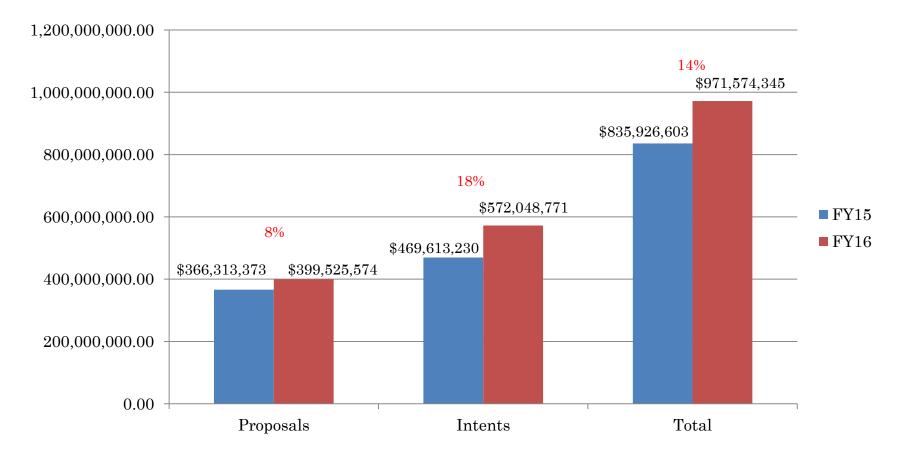
YTD Comparison as of 1/25/16



THE UNIVERSITY of NORTH CAROLINA at CHAPEL HILL

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The Pipeline



YTD Comparison as of 1/8/16



THE UNIVERSITY of NORTH CAROLINA at CHAPEL HILL

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TarHeel Tuesday

- Goal: \$150,000 and 600 gifts
- The donor goal was met by 1 pm.
- The dollar goal was met by 7:30 pm.
- FY15: \$75,305 and 329 gifts

Total Dollars	\$235,902.64
Total Gifts	1,054
Total Donors	933
Average Gift	\$223.81



THE UNIVERSITY of NORTH CAROLINA at CHAPEL HILL

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THE UNIVERSITY of NORTH CAROLINA at CHAPEL HILL

Development Update

January 27th, 2016 Meeting of the UNC-CH Board of Trustees

David S. Routh Page 65/65 Chancellor for Development