

BOARD OF TRUSTEES
EXTERNAL RELATIONS COMMITTEE
JULY 22, 2015, 2:30PM
HILL BALLROOM NORTH
THE CAROLINA INN

#### **OPEN SESSION**

#### FOR INFORMATION ONLY

(No formal action is requested at this time)

- Chair's Remarks and Discussion of Committee Goals for 2015-2016
   Kelly Hopkins, UNC Board of Trustees
- 2. <u>Board of Visitors Update</u> Shelayne Sutton, Chair of the BOV Membership Involvement Committee
- 3. <u>Communications Update</u> *Joel Curran, Vice Chancellor for Communications and Public Affairs*
- 4. <u>Development Update</u>

  David Routh, Vice Chancellor for University Development

(Attachment A)

\*Some of the business to be conducted is authorized by the N.C. Open Meetings Law to be conducted in closed session.

#### **Important Dates for the Committee:**

New Student Convocation – Sunday, August 16 University Day – Monday, October 12 Winter Commencement – Sunday, December 13 Spring Commencement – Sunday, May 8

### **COMMITTEE MEMBERS**

Kelly Matthews Hopkins, Chair
Allie Ray McCullen, Vice Chair
Charles (Chuck) G. Duckett
William (Bill) Keyes IV
William (Ed) McMahan
Houston L. Summers
Administrative Liaison:
Vice Chancellor for University Dev

David Routh, Vice Chancellor for University Development Page 1/43

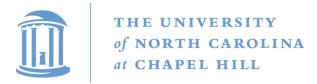
### 2014-2015 Board of Visitors



UNC Board of Visitors report to the

UNC Board of Trustees
External Relations
Committee

July 22, 2015



Fall meeting highlights

- Marsico Hall tour
- UNC Eshelman School of Pharmacy robots
- Ten years of the Carolina Covenant
- Olympic sports talk
- BOV's role in the future of Carolina giving with Vice Chancellor Routh
- Discussion with Chancellor Folt



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at CHAPEL HILL







## Spring meeting highlights







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- Stone Center and Chancellor Folt
- F2F at University Career Services
- Four members of the Board of Trustees in attendance
- A talk about Carolina's past
- Two outstanding professors
- Sharing Carolina's message with Vice Chancellor Curran

### **Committee action**

Student
Recruitment =
53% Honors
yield from BOV
calls

Marketing
Communications =
e-Newsletter for
BOV, Social Media
participation

Student Career Services = F2F Networking

Government
Relations = federal,
state and local
support, University
Square, Northside

Membership
Involvement = New
Member Orientation,
Q&A, Engagement,
Exit interviews



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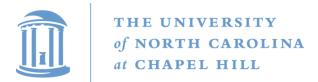
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## **Student Recruitment Committee**

Students called		Students enrolled		Honors Carolina yield	
2012	2015	2012	2015	2012	2015
144 total	301	64	161	44%	53%
91 in-state	238	44	143	48%	60%
53 out-of-state	63	20	18	38%	29%

<sup>\*</sup>The BOV began working with Honors Carolina in 2012.

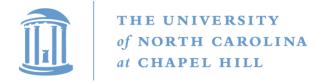


## **Career Services Committee – F2F**

Survey Question	Ratings	Spring 2015	Fall 2014	
		37 students	40 students	
How would you rate your BOV meeting experience?	Excellent	83%	87%	
	Good	17%	13%	
How helpful was your BOV meeting in	Extremely	83%	73%	
answering career-related questions?	Somewhat	17%	27%	
How likely are you to recommend a BOV	Extremely	70%	67%	
meeting to a friend?	Likely	30%	27%	
	Somewhat		6%	
How likely are you to follow up with the	Extremely	64%	67%	
BOV member you met?	Likely	14%	33%	
	Somewhat	22%		

### Comments:

- Even though Patty Maynard Hill was not in the exact same field in which I am planning on studying, she was able to relate her experience to what I would like to do. I found her advice incredibly motivating.
- Great program, will definitely recommend!
- Dr. Hargrove was honest and open, which I really appreciated.



### For future consideration

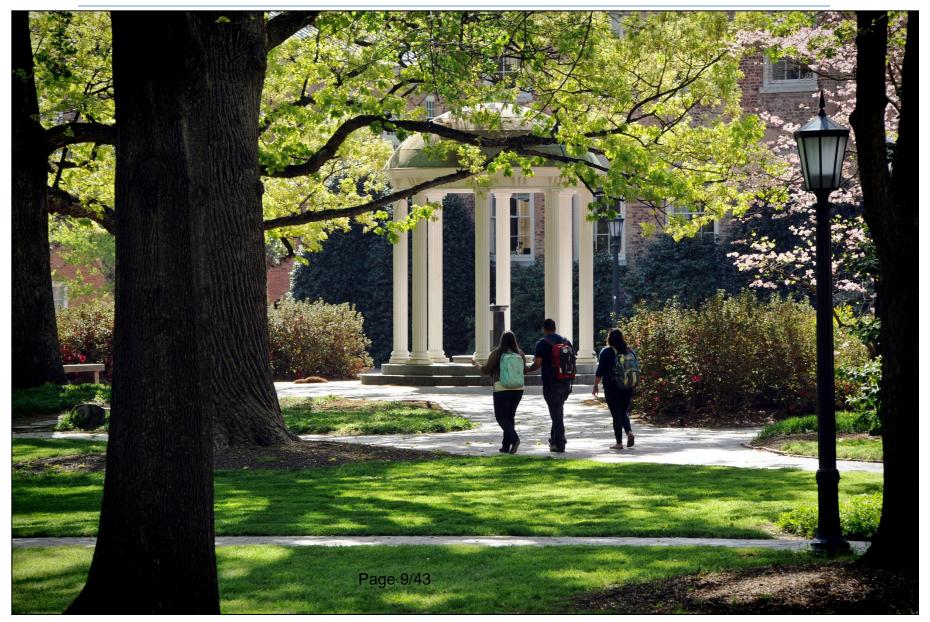
To make the Board of Visitors more effective as the advisory group to the Chancellor and Board of Trustees:

- Consider Board of Visitors surveys to receive input on topics of conversation facing the Board of Trustees
- Consider placing a BOV member on some committees of the Board of Trustees. For example, the Chancellor's search committee included people from a variety of groups representing the University. Have someone specifically designated as the BOV representative.



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at CHAPEL HILL

# **Questions?**



# CAROLINA CONPASS

Communications - Public Affairs - Strategic Services

A New Direction for Carolina's Communications, Public Affairs and Branding

> Joel Curran Vice Chancellor Communications and Public Affairs



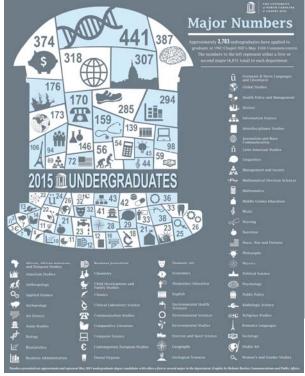
# CAROLINA COMPASS





- Produced 60 videos, 4x the amount compared to two years ago
- 1,000+ more YouTube subscribers in
   12 mos.
- UNC.edu updates 2-3 times daily
- Spring Commencement graphic reached 52,000 Facebook followers







































































































































































































































































https://vimeo.com/132326798













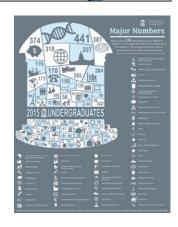




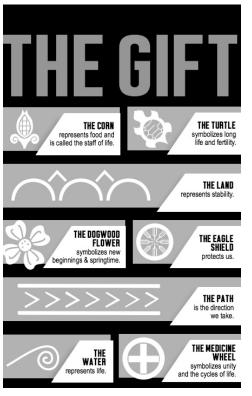




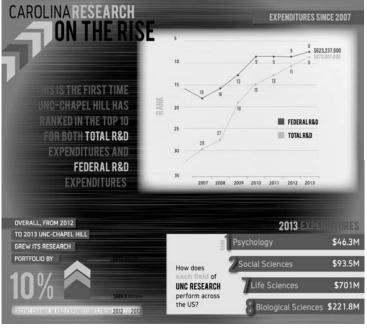






































- Since January 2015:
  - ° **36%**+ in Twitter followers
  - ° 63%+ on Instagram
- Tweets featured in Washington Post, Sports Illustrated, USA Today and ESPN SportsCenter
- Launched Vine, Google+ and
   Snapchat this year





















- Approx. 540 projects completed
   —up 28% compared to 2012-13
- Chancellor's 2014 Video Holiday Card































- Since March 2015:
  - 70+ story pitches to state and national media
  - 30+ media interviews across campus facilitated
  - 250+ responses to media queries

The New York Times The Herald-Sun

dailytarheel.com

The News Observer

The Washington Post

























- Wainstein report
- NCAA Joint Investigation
- SACSCOC Review
- Campus History/Curation
- Title IX
- Trademarks/licensing and labor code in Bangladesh
- Student and faculty issues
- Centers and Institutes























- Produced 16 editions of the *University* Gazette for faculty and staff.
- 200+ stories published in print and online























- Helped craft and/or edit dozens of speeches for Chancellor and Chair of Board of Trustees
- Regularly assists with news briefings, talking points and campus communication





















Ensures that the university has a seat at the table on issues of state and local importance, as well as engage on national issues



























- GSK/UNC Partners
- UNC Core
- Commencements
- University Day
- Eshelman Gift
- MEASURE Evaluation
- Core at Carolina Square
- Law School dean announcement





















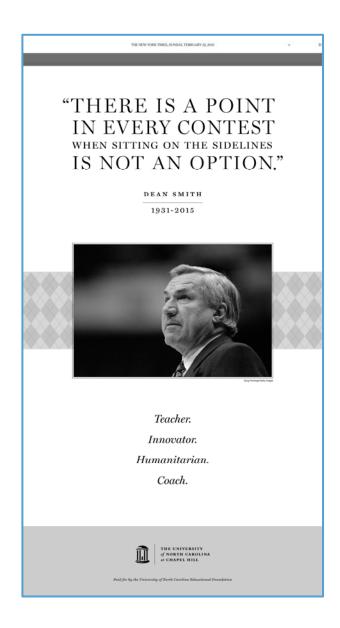








- Designed and placed a New York Times ad commemorating Dean Smith
- Football pregame faculty lectures
- Football/basketball program insertions
- New Kuralt television commercial





















# (i) VISITORS' CENTER

- Introduced Carolina to 26,000 visitors from across the nation —and world
- Developed the First Look program, which introduces middle school students to higher education















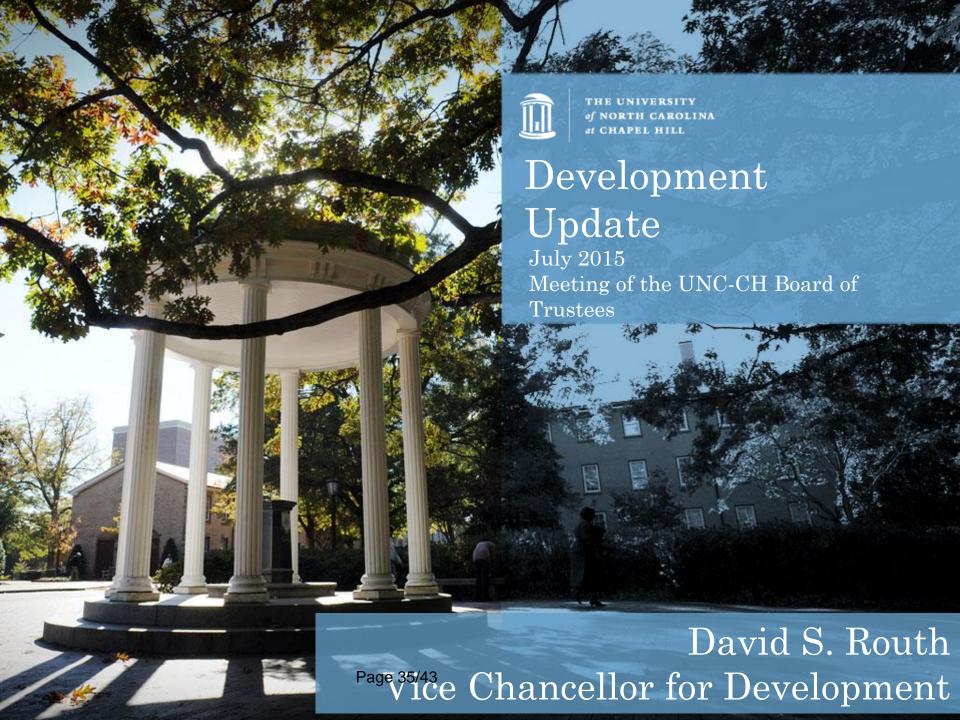




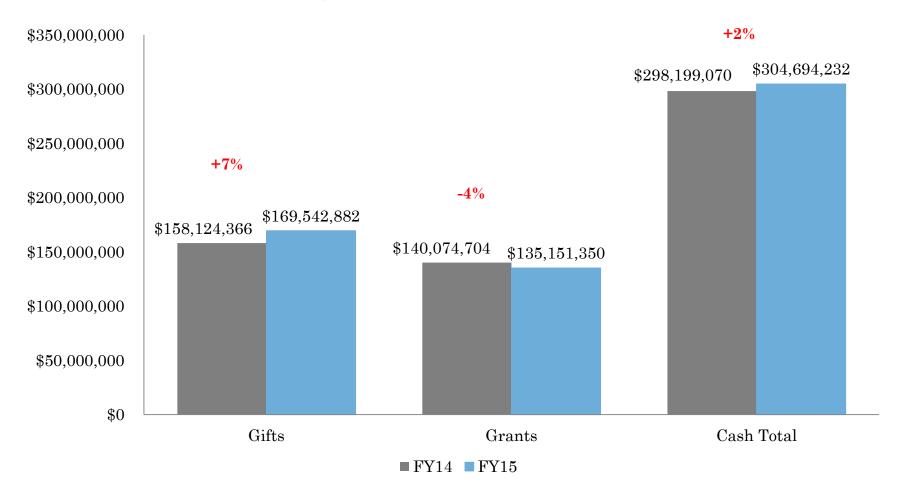








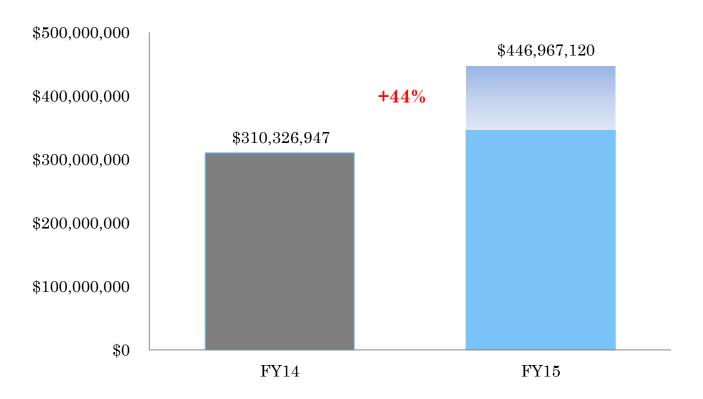
## Cash Totals



YTD Comparison as of June 30, 2015

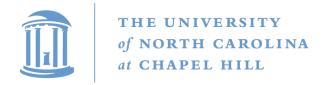


# New Cash and Commitments Totals



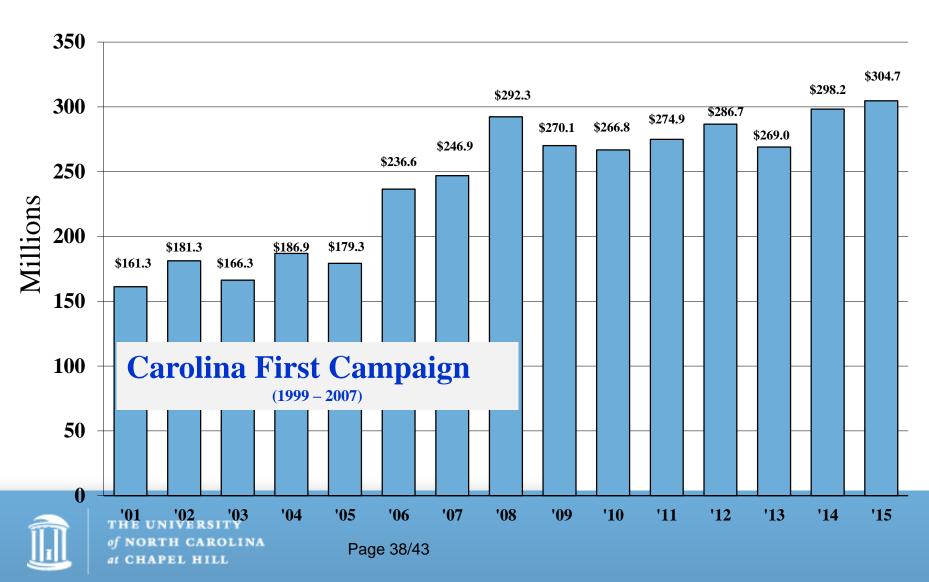
YTD Comparison as of June 30, 2015





## Cash Totals

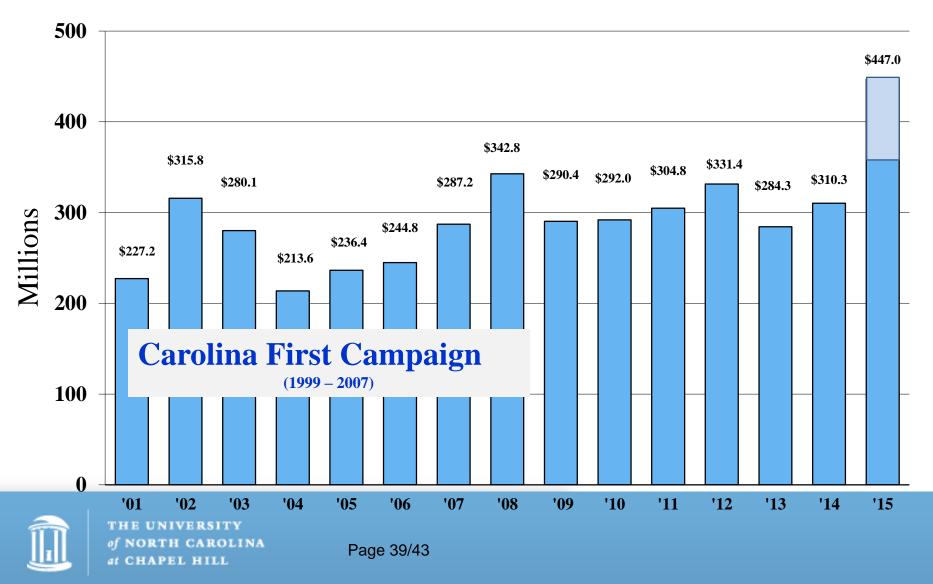
Fiscal Years 2001 - 2015



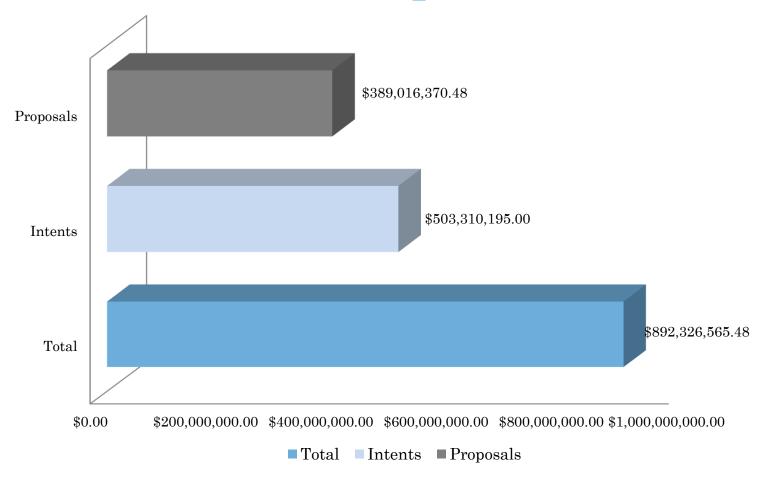


### New Cash and Commitments Totals

Fiscal Years 2001 - 2015



# The Pipeline



## University Development

### List of Services

### Principal Gifts

- · Identify new principal gift prospects
- Create individualized and highly personalized cultivation and stewardship plans
- Provide significant staffing support for the Chancellor
- Offer strategy support-planning, executing, documenting

### **A**nnual Giving

- Retain, upgrade, renew and acquire donors on behalf of the University.
- Increase overall participation rate among the various constituents, including alumni, students, faculty, staff and parents.
- Educate current students and young alumni about the importance of creating a habit of supporting UNC.
- · Assist University schools and units in their annual fund fundraising.

### Gift Planning

- · Administer all life income, IRA rollover, real estate, and estate gifts
- · Stewardship, probate and donor professional advisor services
- · Gift annuity and charitable trust services
- · Foundation and major gift officer value-added services

### Corporate and Foundation Development

- Targets corporations and foundations with multiple interests across campus
- · Identify/cultivate UNC alumni entrepreneurs and private equity investors
- Facilitate collaborative proposals with schools and units to reflect the similar needs and interests of the company/foundation and the university

### ${f R}$ egional Development and UNC Global

- Identify leadership donors for the University's various schools, units, departments and programs, nationally and internationally
- · Staff regional Development / campaign committees
- Assist and staff UNC senior leaders with international trips and donor engagement

### Development Communications

- Provides communications support to schools and units and produces other development related pieces
- · Assists with proposals and other campaign related materials

### Campaign Planning

- · Provide campaign resources and coordination
- · Provide campaign reporting

#### Prospect Management, Research and Analytics

- Provide research reports, briefings and data analytics services in support of the University's development and campaign efforts
- Identify and evaluate prospects
- Implement and administer the prospect management system

### Gift Processing

- Receive, receipt, deposit and acknowledge gifts of various types including cash, credit card transactions, bank drafts, payroll deductions, publicly traded and closely held stock, gifts-in-kind, including tangible personal property and real property, matching gifts and memorial gifts
- · Create all gift designations for schools and units

### Stewardship and Donor Relations

- · Prepare gift acknowledgements for Chancellor
- Prepare annual endowment reports for donors
- Assist and support vice chancellor, schools and units with cross campus naming opportunities

### Events

- Organize events for the Chancellor, University Development and across campus including regional and international events and commencement
- Serve as a resource to schools and units with services ranging from consultative to substantive, depending on your needs

### Information Systems

- Develop and maintain information systems, including specialized services to support online giving and broadcast email efforts
- · Provide training, education and ad hoc reporting/data services

### Talent Management

- · Facilitation and support of Talent acquisition
- · Offer development training and professional skill development



# Updates from Campus Wide Development Leadership

Principal Gifts: Peggy Glenn, Senior Director of Principal Gifts

Development Communications: Kim Elenez, Senior Director of Development Communication

Prospect Management: Pitt Tomlinson, Director of PMRA

Corporate and Foundation Relations: Associate Vice Chancellor for Corporate and Foundation Relations and Talent Management

