



THE UNIVERSITY
of NORTH CAROLINA
at CHAPEL HILL

Division of Finance and Administration

Student Fees



Photo credit: Sam Kittner '85

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Student Involvement in Fee Process

- **Students play a major role in the fee decision making process**
 - ❖ **Conduct audits**
 - ❖ **Review proposals**
 - ❖ **Obtain feedback from constituencies**
- **Students consider fee requests as a total package**
- **Students base their decisions on student body priorities**



Fees All Undergraduate Students Pay

- **Chapel Hill's Six Year History**
 - ❖ **General fees**
 - ❖ **Debt Service fees**
 - ❖ **Application fees**
 - ❖ **Special fees**
 - ❖ **Miscellaneous fees**
- **Observations**
 - ❖ **From 2009/10 to 2014/15, fees increased \$200 or 11%**
 - ❖ **No increase in one category (Special fees)**



General Fees Only

- **Six year historical comparison to UNC System schools**
- **Observations**
 - ❖ **Chapel Hill total General fees are:**
 - **Lowest in the system (\$1,524.99)**
 - **81% of UNC System average (\$1,887.26)**
 - **Chapel Hill 6 year dollar increase (\$120.33) is the lowest in the system**



General Fees Only

- **Additional Observations**
 - ❖ **Chapel Hill is lower than system average in two categories:**
 - **Athletics fee (46%)**
 - **Student Activity fee (63%)**
 - ❖ **Chapel Hill is higher than system average in two categories:**
 - **Education and Technology fee (108%)**
 - **Student Health fee (153%)**

UNC CAMPUS HEALTH SERVICES

Overview of fee structure issues

3 Questions

- Why, in light of the emergence of UNC system wide comprehensive health care insurance, do we still need campus health services?
- Why is the current Student Health Fee at UNC-CH so high (and in comparison to others in the UNC system)?
- Are there programs and services currently covered by the Student Health Fee that have missions beyond the parameters of the health fee that should be covered elsewhere?

Why Campus Health Services

Minimizing barriers to health care access

- Out of pocket charges discourage appropriate and timely care
- Mission includes public health surveillance, emergency preparedness, crisis management
- Programming and services address mental health, wellness, and environmental/cultural issues

Why Campus Health Services

The Health fee minimizes out of pocket expenses

- eliminating high deductible charges, co-pays, and co-insurance
- covers basic medical benefits for those with limited regional coverage
- Immediate access to counseling brief therapy with no out of pocket expense

Why Campus Health Services

Emergency Department

Sprained Ankle \$1051

Cold/bronchitis \$740

Urinary Tract Infection \$1312

Campus Health Services

Sprained Ankle \$180

Crutches, X ray, Air cast

Cold/bronchitis \$0 to \$22

Urinary Tract Infection \$22-\$44

*Charges prior to insurance filing

Why Campus Health Services

- Over 65,000 annual clinical visits
- Over 1/3 of these are same day appointments with many walk in appointments
- Immediate access to counselors/acute care

61% of eligible students seen at least once

Why is our Student Health Fee higher than at other UNC System schools?

It needs to be looked at in context of total fee amounts and our students decisions about where to emphasize the placements of their fees.

The provision of clinical health services at each institution is driven by student demographics, institutional mission, and community resources.*

*Council for the Advancement of Standards in Higher Education
8th edition

Why is our Student Health Fee higher than at other UNC System schools?

- UNC-Chapel Hill open more hours/week (Hours have gradually been reduced over the years with approval of the students)
- Higher percentage of student body utilizes our services
- More graduate/professional students with school sponsored plans that make it financially advantageous to utilize Campus Health
- Provision of occupational Health care to our health science students
- Study Abroad Travel Clinic serves 400-500 students a year for variety of travel related services
- The Taylor Student Health building is 35 years old and not designed for the provision of modern health care. NCSU, UNC-G, UNC-C, UNC-W all have new or recently remodeled health services. UNC-CH student leaders and the Campus Health Advisory Board have advocated strongly that the fund balance be increased to spread capital costs over more generations of students

Wellness programming addresses issues proven to impact access and retention

Psychosocial issues

Mental and Behavioral health issues

Environment and culture issues

- Substance abuse
- Stress
- Sleep hygiene
- Relationship issues
- Sexual violence

Conclusions and proposed actions

- A complete and comprehensive internal/external review of programs, services, and administrative costs will be undertaken prior to the next fee cycle and an immediate decision has been made to reduce the fund balance in order to reduce the fee.
- Notwithstanding confidence in the efficacy and appropriateness of wellness services, our ITC, sexual health education, and access and inclusion programs will be removed from the health fee that does not involve fee based or State appropriated funds.
- CHS will therefore immediately reduce the health fee by \$20 or approximately \$556,000 in operating funds.